



# Fairview

March 16, 2020

TO: Fairview Friends and Responsible Parties

**RE: Coronavirus Update at Fairview**

With concerns about Coronavirus virus (COVID-19) increasing throughout our state, Fairview continues following Best Practices on the prevention of COVID-19. We are following the guidance and requirements established by the Centers for Disease Control (CDC), World Health Organization (WHO), and Centers for Medicare and Medicaid Services (CMS), Connecticut Department of Public Health (DPH), local Ledge Light Health District along with our federal and state governments. Our professional association, Leading Age Connecticut, is assisting us with the dissemination of timely and accurate information. We remain committed to the safety and security of those in our care.

**What Our Community Is Doing**

- Visitors were prohibited per DPH effective 3/10/20.
- Essential Vendors are being screened prior to entering our facility via controlled locations.
- Employees are being screened prior to the start of their shift. We have been operating with our full complement of staffing levels each day.
- The majority of our employees are considered “essential” and will continue working.
- Fairview’s COVID-19 Taskforce is meeting regularly, participating in webinars, educational and informational sessions with federal, state and local members of the healthcare community to stay current with our planning and response.
- Our Taskforce is following and updating our Emergency Preparedness Policy as needed.
- Recreation is arranging for residents to FaceTime and/or Skype with family members.
- Fairview’s Executive Director and Director of Nursing have met with our Resident Council to answer questions, share information and provide reassurance.

**Further Information for Family Members**

Many hospitals are restricting visitors and local businesses are being forced to close. This situation is fluid and evolving quickly. Media coverage helps us all appreciate how different parts of our world, country, state and local communities are being impacted at significantly

differing rates. As a result, the plan at Fairview is likely to change and adapt to varying circumstances.

### **Further Information for Independent Living Residents**

We are following guidance from LeadingAge Connecticut and the sources already mentioned to keep everyone safe specific to life plan communities and residential living.

- We are canceling housekeeping services until further notice
- We are only sending maintenance personnel to your home for emergency work orders such as plumbing, security system problem, fire related, heating issues and lighting.
- The café is only open for delivery services effective Tuesday, March 17<sup>th</sup>. Residents must call in and pay over the phone or via internet ordering. **There will be no cash transactions available.** Please call 860-445-7478 x1442 or order online at [fairviewct.org/thecafe](http://fairviewct.org/thecafe) Residents are no longer permitted entrance into the Auditorium.
- All communal dining is suspended until further notice for both Thames Edge and Fellowship/Chelsea Cottage
- We are highly discouraging visitation to all independent living areas at this time
- Thames Edge residents should mail in their monthly fees to Mary's Attention. Fellowship Manor should drop off their checks in the box outside of Mary's office.

Please look for Fairview specific updates online:

- Website [www.fairviewct.org](http://www.fairviewct.org) Info Hub tab located at top/far right of our homepage
- Facebook: Fairview, Odd Fellows Home of Connecticut

We appreciate your concern for the welfare of our community. Allow me to express my concern to you and yours as well. Together we will manage this public health crisis with shared commitment and compassion for each other. At the time of this writing I can't stress enough how proud I am of the dedication being displayed by our employees. Many of them have children and families of their own to manage. Yet, they recognize the enormous responsibility they have as a chosen healthcare professional. The staff at Fairview are here and we won't let you down.

Regards,



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